

WARRANTY TERMS (EN)

WARRANTOR

Porsche Lifestyle GmbH & Co. KG Grönerstraße 5, 71636 Ludwigsburg, Germany

Every Porsche Design Timepiece is manufactured from the highest-quality materials in accordance with the strictest quality standards and is delivered in perfect condition after a thorough inspection.

The warranty covers material or manufacturing defects within a period of two years from the date of purchase. Within the warranty period, defective parts will be repaired or replaced at no charge at the manufacturer's discretion. Other claims, particularly claims for damages, are excluded. The warranty is subject to the law of the Federal Republic of Germany.

NOTE

This warranty does not limit your statutory rights, such as your right to re-performance, rescission, or price reduction, or to damage if the product was not free of defects when delivered.

CLAIMS UNDER THE WARRANTY ARE VALID ONLY IF

- the product was originally purchased from a Porsche Design
 Store or a Porsche Design Timepieces dealer (exception: Porsche Design Chronograph
 911 Turbo S Exclusive Series and Porsche Design Chronograph 911 GT2 RS may be
 purchased at a Porsche Zentrum), and
- the warranty card was completed fully upon purchase and submitted in the event of a warranty claim

EXCLUDED FROM THE WARRANTY ARE

- wearing parts
- damage due to improper handling, carelessness, or normal wear and tear
- \bullet damage due to tampering by persons lacking Porsche Design authorisation

Claims under the warranty can be submitted only to Porsche Design Stores or Porsche Design Timepieces dealers (exception: claims for the Porsche Design Chronograph 911 Turbo S Exclusive Series and Porsche Design Chronograph 911 GT2 RS must be submitted to a Porsche Zentrum).

CERTIFIED PORSCHE DESIGN SERVICE CENTRE TIMEPIECES

SERVICE CENTRE

GERMANY | EUROPE | MIDDLE EAST | LATIN AMERICA

KUNKE GMBH

Contact details
Andreas Kunke

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Responsible for the following countries

AE United Arab Emirates

AO Angola

AR Argentina

AU Australia

BE Belgium

BH Bahrain

BN Brunei Darussalam

BR Brazil

CL Chile

CO Colombia

CY Cyprus

DE Germany

DK Denmark

EC Ecuador

GR Greece

GT Guatemala

IN India

IS Iceland

KW Kuwait

KY Cayman Islands

LB Lebanon

LU Luxembourg

NC New Caledonia

NG Nigeria

NL Netherlands

NO Norway

OM Oman

PA Panama

PF French Polynesia

SA Saudi Arabia

SE Sweden

SV El Salvador

SY Syrian Arab Republic

TR Turkey

ZA South Africa

Address

Hauptstraße 14 26215 Wiefelstede

Germany

SERVICE CENTRE

AUSTRIA | EUROPE

UHR-WERK

Contact details

David Fischer

E-mail office@uhr-werk.at Telephone +43 (0)1 409 253 1

Responsible for the following countries

AT Austria

AZ Azerbaijan

BG Bulgaria

CZ Czech Republic

HR Croatia

HU Hungary

KZ Kazakhstan

RO Romania

RU Russian Federation

UA Ukraine

SERVICE CENTRE

FRANCE

HEUREQUAL 33

Contact details

Bernard Lautrette

E-mail service@heurequal33.com Telephone +33 (0)556 524 501

Responsible for the following countries

FR France

SERVICE CENTRE

SWITZERLAND

PORSCHE DESIGN TIMEPIECES AG

Contact details

Stefan Portmann

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Telephone +41 (0)326 258 928 Fax +41 (0)326 258 914

Responsible for the following countries

CH Switzerland

Address

Josefstädterstraße 71

1080 Wien Austria

Address

Heurequal 33

27, Rue Sainte Catherine

33000 Bordeaux

France

Address

Biberiststrasse 18 4500 Solothurn Switzerland

SERVICE CENTRE

ITALY

GIRATEMPO MILANO SRL

Contact details

Arianna Giannini

E-mail riparazioni@giratempomilano.com
Telephone 02 36503186/02 86463420

Responsible for the following countries

IT Italy

SERVICE CENTRE

POLAND

PIEŚKIEWICZ - ZEGARMISTRZ S.C.

Contact details

Janusz Pieśkiewicz

E-mail contact@pieskiewicz.pl Telephone +48 22 652 14 30

Responsible for the following countries

PL Poland

SERVICE CENTRE

UNITED KINGDOM

SWISSTEC

Contact details

Kieren Oakman

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Responsible for the following countries

GB United Kingdom

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Italy

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Pieśkiewicz – Zegarmistrz S.C.

ul. Siedmiogrodzka 7 01–204 Warszawa

Poland

Address

Stonebridge House

Main Road Hawkwell

Hockley Essex SS5 4JH

United Kingdom

SERVICE CENTRE

USA

STOLL & CO.

Contact details

Customer Service Department

E-mail stoll@americaswatchmaker.com

Telephone +1 (0)800 786 552 6 national calls +1 (0)937 434 780 0 Fax +1 (0)937 434 846 4

Responsible for the following countries

US United States PR Puerto Rico

SERVICE CENTRE

SPAIN

SERVIWATCH MADRID

Contact details

Gema Rubio

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Telephone +34 91 444 80 20

Responsible for the following countries

ESP Spain PRT Portugal

SERVICE CENTRE

CANADA

SWISS WATCH SHOP

Contact details

Andre Papanicolaou

E-mail swisswatchshop@gmail.com

Telephone +1 (0)514 489 144 4

Responsible for the following countries

CA Canada

Address

1801 South Metro Parkway

Dayton OH 45459 USA

Address

Serviwatch Madrid

Avenida de Menendez Pelayo Nr. 32

28007 Madrid

Spain

Address

Swiss Watch Shop

5165 Sherbrooke Street West, #103

H4A 1T6, Montreal, Quebec

Canada

SERVICE CENTRE

CHINA

PRIME TIME SERVICE

Contact details 1

Customer Service Department

E-mail repair@primetime.com.cn Telephone +86 (0)21 638 452 83

Contact details 2

Customer Service Department

E-mail repair@primetime.com.cn Telephone +86 (0)40 067 001 68

Contact details 3

Customer Service Department

E-mail repair@primetime.com.cn Telephone +86 010-65256100

Responsible for the following countries

CN China

Address

Prime Time Watch & Clock Service Shanghai Watch&Clock Shop Customer Service Center 478 Huaihai Middle Road, Ruijin Second Road Street, Huangpu District 200020 Shanghai China

Address

Prime Time Service - Shanghai Yangtze Center Level 2, Building 7, Yangtze River International Enterprise Plaza 268 Linxin Road, Beixinjing Street, Changning District 200335, Shanghai China

Address

Prime Time Watch & Clock Service Beijing Hengdeli Danyao Customer Service Center 2nd Floor, Danyao Building, No. 176 Wangfujing Street, Dongcheng District, Beijing City 100062 Bejing China

SERVICE CENTRE

HONG KONG | ASIA

SWISS MECHANICAL TIME (HONG KONG) LTD

Contact details

Customer Service Department

E-mail cs@elegantwatch.net Telephone +852 3468 3522

Responsible for the following countries

HK Hong Kong ID Indonesia MO Macao MY Malaysia PH Philippines SG Singapore

TH Thailand TW Taiwan

SERVICE CENTRE

JAPAN

MV CO LTD

Contact details

Toshitaka Okamura

E-mail okamura@e-mv.co.jp Telephone +81 35816 8151

Responsible for the following countries

JP Japan

SERVICE CENTRE

SOUTH KOREA

TIME DOCTOR

Contact details

Mr. Sangkyou Yang

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Telephone +82 2 3277 7365

Responsible for the following countries

SK South Korea

Address

Swiss Mechanical Time (Hong Kong) Ltd Watch Repair Center Room 302, Lippo Sun Plaza, 28 Canton Road, Tsim Sha Tsui, Hong Kong

Address

MV CO LTD 2F Komiya bld 1-12-4 Yushima, Bunkyo-ku Tokyo 113-0034 Japan

Address

Time Doctor 2F, The Hyundai, 108, Yeoui-daero, Yeongdeungpo-gu Seoul, 07335 South Korea

SERVICE CENTREQATAR

ALFARDAN JEWELLERY

Contact details Tarek Biour

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Responsible for the following countries

QA Qatar

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